

Features and Benefits

- No Integration Required
- Comprehensive Data
- Internet Based
- Reports Are Real Time
- Uses Standard Browsers
- No Special Software/
Programming Required

GSQA allows you to use material quality and quality process conformance to measure your suppliers. In addition to many standard transaction based metrics, GSQA's quality based measurements range from material conformance to ongoing regulatory audit compliance. This information is available in real time, using the standard browsers, eliminating the need for customized programming. GSQA has a variety of standard reports which use the metrics listed below as criteria. Customized reports can be created to meet your unique needs.

Material Quality Metrics

Material Variability

- Average Ppk/Cpk Score By Supplier Per Mat'l
- Average Ppk/Cpk Score By Supplier - All Mat'ls
- Number of Material Characteristics Not Meeting Target Ppk/Cpk Value
- Number of SPC Alerts

Out of Specification (OOS) Shipments

- Number of OOS Shipments
- Percentage of OOS Shipments

Corrective Actions / Material Non-Conformances

- Number of Corrective Actions Open or Pending Approval
- Number of Corrective Actions Closed
- Total Number of Corrective Actions
- Percentage of Shipments/Lots with Corrective Actions
- Corrective Actions Per 1000 Shipments
- Cost of In Progress Corrective Actions
- Cost of Finalized Corrective Actions
- Total Cost of Corrective Actions
- Cost of Corrective Actions - Average Per Shipment/Lot
- Average Response Time To Corrective Action
- Number of Protested Shipments/Lots
- Number of Rejected Shipments/Lots

Late Certificates of Analysis (COA)

- Percentage of Late COAs
- Number of Late COAs

Quality Processes Metrics

Supplier Audits

- Supplier GSQA Audit Scores (Status, Date, Score)
 - Source of Approval
 - Focus Audit
 - Compliance Audit
 - Supplier Self Audit
- 3rd Party Audits (Status, Date, Score)

Ongoing Regulatory Compliance / Certifications

GSQA allows you to track certifications by industry, including:

- Supplier Classification Rating
- ISO 900X
- TS 16949
- ISO 14001
- Kosher
- HACCP Training

Supplier Quarterly Material Quality Reports

- Percentage of Reports Completed in GSQA
- Number of Reports Incomplete

Quality Manual

- Signature of Acceptance

On-Time Delivery (OTD)

All OTD reports are available by supplier, material plant and region.

- On-Time Delivery Percentage To Target Date
- On-Time Delivery Percentage To Requested Date (Integration Recommended)

Standard Transaction Metrics

Delivered Quantity

- Over Ship (Integration Recommended)
- Short Ship (Integration Recommended)

Subjective Supplier Ratings

"Internal Supplier Performance Survey" Subjective Rating